Strategic Plan
Common Measures

2015 Annual Update

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## Strategic Plan: Common Measures

 2015 Annual ReviewStrategic Goal \#1: Student Success
Objective \#1 - Increase Completion

| Measure: Annual Number of Transfers |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| UC = University of California, CSU = California State University, ISP = In-State Private, and OOS = Out-of-State Note: 2014-15 data not yet available for In-State Private (ISP) and Out-of-State (OOS) |  |  |  |  |  |  |  |
| BC | Total Transfers | 1,198 | 1,188 | 1,010 | 977 | 848 |  |
|  | CSU | 762 | 783 | 628 | 593 | 789 |  |
|  | UC | 65 | 48 | 59 | 42 | 59 |  |
|  | CSU \& UC Subtotal | 827 | 831 | 687 | 635 | 848 |  |
|  | ISP \& OOS | 371 | 357 | 323 | 342 | - |  |
| CC | Total Transfers | 263 | 228 | 174 | 184 | 61 |  |
|  | CSU | 57 | 63 | 55 | 58 | 49 |  |
|  | UC | 13 | 14 | 18 | 10 | 12 | - |
|  | CSU \& UC Subtotal | 70 | 77 | 73 | 68 | 61 | - |
|  | ISP \& OOS | 193 | 151 | 101 | 116 | - |  |
| PC | Total Transfers | 237 | 218 | 207 | 216 | 154 |  |
|  | CSU | 131 | 110 | 108 | 128 | 141 |  |
|  | UC | 11 | 16 | 13 | 16 | 13 | $\bigcirc$ |
|  | CSU \& UC Subtotal | 142 | 126 | 121 | 144 | 154 | $\xrightarrow{ }$ |
|  | ISP \& OOS | 95 | 92 | 86 | 72 | - |  |
| Measure: Annual Transfer Rate (Transfer Velocity) |  | $\begin{array}{r} \hline 2004-05 \text { to } \\ 2009-10 \\ \hline \end{array}$ | $\begin{array}{r} 2005-06 \text { to } \\ 2010-11 \end{array}$ | $\begin{array}{r} \hline 2006-07 \text { to } \\ 2011-12 \\ \hline \end{array}$ | $\begin{array}{r} \hline 2007-08 \text { to } \\ 2012-13 \\ \hline \end{array}$ | $\begin{array}{r} 2008-09 \text { to } \\ 2013-14 \end{array}$ | Trendlines |
| Explanation: Transfer Velocity is a six-year transfer rate derived from the CA Community College Chancellor's Office Transfer Cohort project. The project tracks first-time students who demonstrate "behavioral intent to transfer" by completing 12 units and attempting transfer-level Math or English within a six-year period. |  |  |  |  |  |  |  |
| BC | Cohort Size | 1,756 | 1,610 | 1,871 | 1,657 | 1,882 |  |
|  | 6-Year Transfer Rate | 40\% | 38\% | 41\% | 38\% | 39\% | - |
| CC | Cohort Size | 234 | 214 | 306 | 235 | 310 |  |
|  | 6-Year Transfer Rate | 42\% | 40\% | 46\% | 49\% | 47\% | $\checkmark$ |
| PC | Cohort Size | 214 | 265 | 306 | 340 | 401 |  |
|  | 6-Year Transfer Rate | 32\% | 34\% | 37\% | 41\% | 37\% | - |

## Strategic Plan: Common Measures

 2015 Annual ReviewStrategic Goal \#1: Student Success


## Strategic Plan: Common Measures

 2015 Annual Review
## Strategic Goal \#1: Student Success

Objective \#1 - Increase Completion


| $\begin{aligned} & \text { Expl } \\ & \text { see it } \\ & \text { Unpr } \end{aligned}$ | First-time students who complete six or m mplete a degree, certificate or transfer-rel sudents enroll in remedial Math and/or Eng | nits and utcome | pt any ared s | English are th | ir first go dir | ears are o colleg | cked for six years to evel courses, while |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BC | Cohort Size | 2,540 | 2,515 | 2,726 | 2,805 | 3,154 |  |
|  | Overall Completion Success Rate | 44.7\% | 40.8\% | 43.6\% | 40.0\% | 40.8\% |  |
|  | Prepared (avg 16\% of cohort) | 71.2\% | 69.9\% | 71.6\% | 67.3\% | 68.0\% |  |
|  | Unprepared (avg 84\% of cohort) | 38.6\% | 36.3\% | 38.6\% | 34.8\% | 34.4\% |  |
| CC | Cohort Size | 518 | 415 | 490 | 458 | 560 |  |
|  | Overall Completion Success Rate | 45.2\% | 47.2\% | 49.6\% | 50.2\% | 49.1\% |  |
|  | Prepared (avg 25\% of cohort) | 77.3\% | 66.4\% | 72.9\% | 84.0\% | 76.6\% |  |
|  | Unprepared (avg 75\% of cohort) | 36.5\% | 40.6\% | 40.9\% | 37.5\% | 39.5\% |  |
| PC | Cohort Size | 501 | 520 | 545 | 577 | 734 |  |
|  | Overall Completion Success Rate | 41.9\% | 43.7\% | 51.0\% | 45.2\% | 41.3\% | $\cdots$ |
|  | Prepared (avg 12\% of cohort) | 66.7\% | 81.8\% | 75.3\% | 82.7\% | 80.0\% |  |
|  | Unprepared (avg 88\% of cohort) | 39.5\% | 39.1\% | 47.2\% | 37.6\% | 35.9\% | - |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#1: Student Success
Objective \#2 - Improve Milestone Achievements



## Strategic Plan: Common Measures 2015 Annual Review

## Strategic Goal \#1: Student Success

Objective \#2 - Improve Milestone Achievements



## Strategic Plan: Common Measures

 2015 Annual Review
## Strategic Goal \#1: Student Success

Objective \#2 - Improve Milestone Achievements

| Measure: Student Success Scorecard Remedial Math Progress Rate |  | $\begin{gathered} 2004-05 \text { to } \\ 2009-10 \end{gathered}$ | $\begin{aligned} & 2005-06 \text { to } \\ & 2010-11 \end{aligned}$ | $\begin{gathered} 2006-07 \text { to } \\ 2011-12 \end{gathered}$ | $\begin{gathered} 2007-08 \text { to } \\ 2012-13 \end{gathered}$ | $\begin{gathered} 2008-09 \text { to } \\ 2013-14 \end{gathered}$ | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Explanation: A cohort of students who attempt a Remedial Math course is tracked to determine whether they successfully complete a college-leve Math course within six years. |  |  |  |  |  |  |  |
| BC | Cohort Size | 1,717 | 1,653 | 1,958 | 2,422 | 2,499 |  |
|  | Remedial Math Progress Success Rate | 22.9\% | 23.8\% | 24.1\% | 21.4\% | 25.3\% |  |
| CC | Cohort Size | 624 | 499 | 460 | 522 | 573 |  |
|  | Remedial Math Progress Success Rate | 23.4\% | 27.3\% | 28.3\% | 27.2\% | 25.5\% |  |
| PC | Cohort Size | 691 | 614 | 522 | 524 | 520 |  |
|  | Remedial Math Progress Success Rate | 15.8\% | 16.6\% | 23.6\% | 24.4\% | 27.5\% |  |

## Objective \#3 - Increase Student Engagement

| Measure: CCSSE Key Findings |  | 2011 | 2014 | Difference (Percentage Points) |
| :---: | :---: | :---: | :---: | :---: |
| Note: Benchmark scores are standardized to have a mean of 50 and standard deviation of 25 across all respondents in the national CCSSE sample. |  |  |  |  |
| BC CCSSE Benchmark Scores |  |  |  |  |
|  | Active \& Collaborative Learning | 53.4 | 52.6 | -0.8 |
|  | Student Effort | 47.3 | 48.2 | 0.9 |
|  | Academic Challenge | 54.3 | 53.7 | -0.6 |
|  | Student-Faculty Interaction | 48.6 | 48.5 | -0.1 |
|  | Support for Learners | 50.7 | 51.8 | 1.1 |
| CC CCSSE Benchmark Scores |  |  |  |  |
| Active \& Collaborative Learning <br> Student Effort <br> Academic Challenge <br> Student-Faculty Interaction <br> Support for Learners |  | 48.7 | 47.7 | -1.0 |
|  |  | 47.3 | 51.4 | 4.1 |
|  |  | 44.2 | 45.1 | 0.9 |
|  |  | 47.7 | 47.7 | 0.0 |
|  |  | 49.9 | 49.8 | -0.1 |
| PC CCSSE Benchmark Scores |  |  |  |  |
| $\begin{array}{lllll}\text { Active \& Collaborative Learning } & 52.8 & 53.6 & 0.8\end{array}$ |  |  |  |  |
|  | Student Effort | 53.3 | 55.1 | 1.8 |
|  | Academic Challenge | 54.1 | 55.6 | 1.5 |
|  | Student-Faculty Interaction | 50.3 | 49.7 | -0.6 |
|  | Support for Learners | 58.1 | 57.6 | -0.5 |

Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity



Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity

## Objective \#1 - Close Achievement Gaps

Measure: Successful Course Completion (Completion with a Grade of "C" or Better, ATD Element 3) continued

| BC | Course Completion Rate | 2012-13 Cohort |  |  | 2013-14 Cohort |  |  | 2014-15 Cohort |  |  | 3 Cohorts Combined |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Cohort | Completion Rate |  | Cohort | Completion Rate |  | Cohort | Completion Rate |  | Cohort | Completion Rate |  |
|  | ATD Cohort Students | 3,513 | 61.4\% |  | 4,054 | 60.8\% |  | 4,314 | 60.6\% |  | 11,881 | 60.9\% |  |
|  | Veteran |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Veteran ${ }^{2}$ | 25 | 63.5\% | - | 28 | 61.8\% | - | 31 | 73.2\% |  | 84 | 66.2\% | - |
|  | Not a Veteran | 3,488 | 61.4\% | I | 4,026 | 60.8\% | I | 4,283 | 60.5\% | I | 11,797 | 60.9\% | I |
|  | Enrollment Status in First Term |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Full-time | 1,352 | 66.7\% | - | 1,678 | 65.7\% | - | 1,937 | 64.6\% | - | 4,967 | 65.5\% | - |
|  | Part-time | 2,082 | 55.6\% | 1 | 2,320 | 54.7\% | 1 | 2,351 | 54.2\% | 1 | 6,753 | 54.8\% | 1 |
|  | Withdrew/ Non-Credit | 79 | 20.9\% | - | 56 | 14.4\% |  | 26 | 54.2\% | $\square$ | 161 | 21.9\% |  |
|  | Percentage of Distance Ed Within the Available 3 Year Cohort Period |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 100\% Distance Ed | 74 | 32.6\% | - | 112 | 31.0\% |  | 135 | 35.7\% |  | 321 | 33.5\% |  |
|  | 66-99\% Distance Ed | 39 | 44.0\% | - | 61 | 49.5\% | $\square$ | 56 | 49.7\% | ? | 156 | 48.2\% | $\square$ |
|  | 33-65\% Distance Ed | 178 | 55.4\% | 1 | 237 | 54.8\% | 1 | 218 | 52.1\% | $\square$ | 633 | 54.0\% | 1 |
|  | 1-32.9\% Distance Ed | 953 | 68.3\% | - | 835 | 70.5\% | $\square$ | 637 | 67.2\% | - | 2,425 | 68.7\% | $\square$ |
|  | 100\% Traditional | 2,269 | 58.5\% | 1 | 2,809 | 58.1\% | 1 | 3,268 | 60.1\% | I | 8,346 | 59.0\% | I |
|  | Matriculation Components by First Term |  |  |  |  |  |  |  |  |  |  |  |  |
|  | No Matric Components | 172 | 64.4\% | [ | 207 | 55.9\% | ] | 238 | 46.2\% |  | 617 | 55.3\% | - |
|  | 1 Matric Component | 159 | 42.2\% |  | 213 | 42.6\% | I | 152 | 43.3\% |  | 524 | 42.7\% | - |
|  | 2 Matric Components | 316 | 48.8\% | - | 367 | 49.1\% | 1 | 250 | 46.9\% |  | 933 | 48.4\% | $\square$ |
|  | 3 Matric Components | 1,508 | 53.5\% | 1 | 1,608 | 55.3\% | 1 | 1,154 | 53.2\% | $\square$ | 4,270 | 54.1\% | 1 |
|  | 4 Matric Components | 1,358 | 70.2\% | $\square$ | 1,659 | 68.2\% | $\square$ | 2,520 | 64.9\% | - | 5,537 | 67.3\% | $\square$ |
|  | First English Attempt (an Attempt is Defined by a Grade being Earned) |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1st Term | 1,337 | 63.8\% | - | 1,631 | 63.4\% | - | 1,883 | 65.0\% | - | 4,851 | 64.1\% | - |
|  | 2nd Term | 404 | 70.3\% |  | 402 | 69.9\% | $\square$ | 526 | 66.6\% | $\square$ | 1,332 | 68.7\% | $\square$ |
|  | Course not Taken in 1st Yr | 1,772 | 55.1\% | 1 | 2,021 | 54.8\% | 1 | 1,905 | 50.3\% | - | 5,698 | 53.5\% | $\square$ |

First Math Attempt (an Attempt is Defined by a Grade being Earned)
 time after age 13. For this report, we have included students who answered in the affirmative for either of those questions.
2. For this report, we look at whether a student identified themselves as a Veteran in the Application or if they were verified to be a veteran through Admissions \& Records.

Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity



Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity

## Objective \#1 - Close Achievement Gaps

| Measure: Successful Course Completion (Completion with a Grade of "C" or Better, ATD Element 3) continued |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CC | Course Completion Rate | 2012-13 Cohort |  | 2013-14 Cohort |  |  | 2014-15 Cohort |  |  | 3 Cohorts Combined |  |  |
|  |  | Cohort | Completion Rate | Cohort | Comp | on Rate | Cohort | Comp | on Rate | Cohort | Com | on Rate |
|  | ATD Cohort Students | 596 | 64.7\% | 866 | 60.7\% |  | 854 | 62.9\% |  | 2,316 | 62.6\% |  |
|  | Percentage of Distance Ed Within the Available 3 Year Cohort Period |  |  |  |  |  |  |  |  |  |  |  |
|  | 100\% Distance Ed | 147 | 45.7\% | 327 | 47.3\% | - | 331 | 54.8\% | $\square$ | 805 | 49.7\% | - |
|  | 66-99\% Distance Ed | 41 | 70.8\% | 57 | 66.7\% | - | 49 | 72.3\% | - | 147 | 69.9\% |  |
|  | 33-65\% Distance Ed | 121 | 69.5\% | 128 | 72.0\% | - | 113 | 64.9\% | - | 362 | 69.0\% |  |
|  | 1-32.9\% Distance Ed | 135 | 73.7\% | 150 | 69.6\% | - | 102 | 72.1\% | - | 387 | 71.7\% |  |
|  | 100\% Traditional | 152 | 57.2\% | 204 | 53.9\% | 1 | 259 | 58.9\% | 1 | 615 | 56.8\% | $\square$ |
|  | Matriculation Components by First Term |  |  |  |  |  |  |  |  |  |  |  |
|  | No Matric Components | 127 | 42.6\% | 188 | 49.4\% |  | 250 | 52.5\% | - | 565 | 49.0\% |  |
|  | 1 Matric Component | 55 | 58.0\% | 139 | 46.5\% | - | 95 | 50.0\% | - | 289 | 49.7\% | - |
|  | 2 Matric Components | 54 | 53.8\% | 104 | 47.3\% |  | 88 | 53.5\% | $\square$ | 246 | 50.6\% | - |
|  | 3 Matric Components | 102 | 58.2\% | 140 | 59.4\% | I | 153 | 61.1\% | 1 | 395 | 59.6\% | 1 |
|  | 4 Matric Components | 258 | 73.0\% | 295 | 70.4\% | - | 268 | 70.7\% | $\square$ | 821 | 71.3\% |  |
|  | First English Attempt (an Attempt is Defined by a Grade being Earned) |  |  |  |  |  |  |  |  |  |  |  |
|  | 1st Term | 219 | 71.9\% | 248 | 68.7\% | - | 256 | 66.4\% | - | 723 | 68.9\% |  |
|  | 2nd Term | 66 | 72.9\% | 74 | 68.6\% | - | 42 | 74.8\% |  | 182 | 71.6\% |  |
|  | Course not Taken in 1st Yr | 311 | 50.9\% | 544 | 51.4\% | 1 | 556 | 57.2\% | 1 | 1,411 | 53.3\% | , |
|  | First Math Attempt (an Attempt is Defined by a Grade being Earned) |  |  |  |  |  |  |  |  |  |  |  |
|  | 1st Term | 216 | 70.2\% | 287 | 66.9\% | - | 281 | 63.9\% | - | 784 | 66.9\% | - |
|  | 2nd Term | 69 | 73.7\% | 46 | 75.4\% | - | 46 | 75.8\% |  | 161 | 74.8\% |  |
|  | Course not Taken in 1st Yr | 311 | 53.1\% | 533 | 51.8\% | $\square$ | 527 | 59.2\% | 1 | 1,371 | 54.7\% | - |

1. As of Fall 2008, we began collecting, via the application form, whether students were currently part of the foster care system. In Fall 2012, a second question was added, asking if students were in foster care at any time after age 13. For this report, we have included students who answered in the affirmative for either of those questions.
2. For this report, we look at whether a student identified themselves as a Veteran in the Application or if they were verified to be a veteran through Admissions \& Records.

Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity



Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity

## Objective \#1 - Close Achievement Gaps

 First Math Attempt (an Attempt is Defined by a Grade being Earned)

| 1st Term | 250 | 69.4\% | [ | 331 | 70.3\% |  | 344 | 68.9\% |  | 925 | 69.5\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2nd Term | 95 | 76.5\% |  | 120 | 73.9\% |  | 132 | 76.8\% |  | 347 | 75.7\% |  |
| Course not Taken in 1st Yr | 499 | 59.2\% | - | 467 | 58.7\% | 1 | 468 | 54.6\% | - | 1,434 | 57.6\% | 1 | 1. As of Fall 2008, we began collecting, via the application form, whether students were currently part of the foster care syst

time after age 13. For this report, we have included students who answered in the affirmative for either of those questions.
2. For this report, we look at whether a student identified themselves as a Veteran in the Application or if they were verified to be a veteran through Admissions \& Records.

Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity



Strategic Plan: Common Measures
2015 Annual Review

## Strategic Goal \#2: Equity

## Objective \#1 - Close Achievement Gaps

 First Math Attempt (an Attempt is Defined by a Grade being Earned)


1. As of Fall 2008, we began collecting, via the application form, whether students were currently part of the foster care system. In Fall 2012, a second question was added, asking if students were in foster care at any time after age 13. For this report, we have included students who answered in the affirmative for either of those questions.
2. For this report, we look at whether a student identified themselves as a Veteran in the Application or if they were verified to be a veteran through Admissions \& Records.

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## Strategic Goal \#2: Equity



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## Strategic Goal \#2: Equity



Strategic Plan: Common Measures

## Objective \#1 - Close Achievement Gaps

| Measure: Attain a Certificate, Degree, and/or Transfer (ATD Element 5) continued |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PC | Completion Rate | 2009-10 to 2011-12 |  |  | 2010-11 to 2012-13 |  |  | 2011-12 to 2013-14 |  |  | 3 Cohorts Combined |  |  |
|  |  | Cohort | Comp | n Rate | Cohort | Com | Rate | Cohort | Com | Rate | Cohort |  | n Rate |
|  | ATD Cohort Students | 93 | 13.4\% |  | 839 | 15.1\% |  | 766 | 16.8\% |  | 2,538 | 15.0\% |  |
|  | Percentage of Distance Ed Within Cohort Period |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 50-100\% Distance Ed | 27 | 0.0\% |  | 36 | 0.0\% |  | 44 | 6.8\% |  | 107 | 2.8\% |  |
|  | 1-49\% Distance Ed | 352 | 23.0\% |  | 397 | 25.4\% |  | 360 | 24.2\% | - | 1,109 | 24.3\% |  |
|  | 100\% Traditional | 55 | 7.9\% |  | 406 | 6.4\% |  | 362 | 10.8\% | , | 1,322 | 8.2\% |  |
|  | Matriculation Components in First Term |  |  |  |  |  |  |  |  |  |  |  |  |
|  | No Matric Components | 141 | 5.0\% |  | 72 | 1.4\% |  | 116 | 4.3\% |  | 329 | 4.0\% |  |
|  | 1 Matric Component | 93 | 10.8\% |  | 96 | 1.0\% |  | 75 | 9.3\% |  | 264 | 6.8\% |  |
|  | 2 Matric Components | 34 | 9.8\% | - | 267 | 8.6\% |  | 182 | 12.6\% | - | 796 | 10.1\% | - |
|  | 3 Matric Components | 18 | 16.4\% |  | 212 | 20.3\% | - | 207 | 19.8\% | - | 602 | 18.9\% | - |
|  | 4 Matric Components | 169 | 26.0\% |  | 192 | 30.7\% |  | 186 | 28.5\% | $\square$ | 547 | 28.5\% |  |
|  | First English Attempt (an Attempt is Defined by a Grade being Earned) |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1st Term | 498 | 18.3\% | - | 494 | 20.6\% | - | 370 | 23.2\% | - | 1,362 | 20.5\% | - |
|  | 2nd Term | 115 | 14.8\% |  | 90 | 16.7\% | - | 112 | 18.8\% | I | 317 | 16.7\% | - |
|  | Course not Taken in 1st Yr | 320 | 5.3\% |  | 255 | 3.9\% |  | 284 | 7.7\% | , | 859 | 5.7\% |  |
|  | First Math Attempt (an Attempt is Defined by a Grade being Earned) |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1st Term | 273 | 25.3\% |  | 217 | 26.7\% |  | 210 | 26.7\% | - | 700 | 26.1\% |  |
|  | 2nd Term | 105 | 12.4\% | 1 | 107 | 18.7\% | - | 76 | 23.7\% | $\underline{\square}$ | 288 | 17.7\% | - |
|  | Course not Taken in 1st Yr | 555 | 7.7\% | - | 515 | 9.5\% | $\square$ | 480 | 11.5\% | $\square$ | 1,550 | 9.5\% | , | 1. As of Fall 2008, we began collecting, via the application form, whether students were currently part of the foster care syste

time after age 13. For this report, we have included students who answered in the affirmative for either of those questions.
2. For this report, we look at whether a student identified themselves as a Veteran in the Application or if they were verified to be a veteran through Admissions \& Records.

## Strategic Plan: Common Measures

 2015 Annual ReviewStrategic Goal \#3: Access
Objective \#1 - Optimize Student Enrollment


## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#3: Access
Objective \#1 - Optimize Student Enrollment

| Measure: Number of Concurrently Enrolled Students |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Explanation: Concurrent enrollment refers to students who are attempting one or more college courses while also enrolled in high school. |  |  |  |  |  |  |  |
| BC |  |  |  |  |  |  |  |
|  | Concurrent Students Enrolled | 333 | 286 | 286 | 519 | 688 | , |
| CC |  |  |  |  |  |  |  |
|  | Concurrent Students Enrolled | 454 | 364 | 301 | 304 | 342 |  |
| PC |  |  |  |  |  |  |  |
|  | Concurrent Students Enrolled | 155 | 168 | 57 | 128 | 178 | $\xrightarrow{\sim}$ |

## Objective \#2 - Be the Higher Education Option of First Choice

| Measure: Feeder High School Enrollment Yi |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Explanation: The percent of high school graduates enrolled on census day during the first fall semester after high school graduation to any college within the district. The number of high school graduates comes from the California Department of Education Data and Statistics site or from the high school registrar's office. |  |  |  |  |  |  |  |
| BC | High School Graduates | 8,703 | 8,944 | 8,936 | 8,881 | 9,043 |  |
|  | HS Enrollment Yield | 28\% | 24\% | 24\% | 27\% | 26\% |  |
| CC | High School Graduates | 1,180 | 1,048 | 1,033 | 1,022 | 1,018 |  |
|  | HS Enrollment Yield | 26\% | 26\% | 29\% | 28\% | 24\% |  |
| PC | High School Graduates | 1,153 | 1,146 | 1,171 | 1,201 | 1,282 |  |
|  | HS Enrollment Yield | 38\% | 36\% | 36\% | 38\% | 36\% |  |
| Measure: Adult Participation Rate |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| Explanation: Student headcount per 1,000 adults (age 18-65 years old) in the service area. The college service areas were defined by zip codes and population data came from Economic Modeling Specialists International (EMSI). Students enrolled in at least one course at census were counted in the headcount. |  |  |  |  |  |  |  |
| BC | Participation Rate | 66.0 | 59.2 | 56.7 | 57.9 | 59.1 |  |
|  | Female | 74.6 | 67.3 | 63.2 | 65.4 | 66.4 |  |
|  | Male | 57.8 | 51.3 | 49.9 | 50.8 | 51.5 |  |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#3: Access
Objective \#2-Be the Higher Education Option of First Choice


## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#3: Access
Objective \#2 - Be the Higher Education Option of First Choice

| Measure: Adult Participation Rate |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PC | Participation Rate | 93.9 | 90.7 | 81.3 | 79.8 | 79.2 |  |
|  | Female | 117.8 | 115.3 | 101.3 | 98.6 | 96.5 |  |
|  | Male | 69.1 | 65.1 | 60.5 | 60.1 | 61.1 |  |
|  | 19 or Younger | 385.9 | 395.4 | 347.4 | 345.7 | 384.1 |  |
|  | 20-24 | 253.0 | 255.6 | 237.0 | 235.5 | 223.7 |  |
|  | 25-39 | 76.7 | 70.8 | 62.4 | 61.4 | 59.9 |  |
|  | 40 or Older | 23.8 | 19.6 | 16.8 | 15.8 | 14.7 |  |
|  | African American | 316.2 | 312.2 | 208.9 | 177.7 | 203.2 |  |
|  | American Indian | 80.4 | 42.0 | 51.4 | 54.2 | 57.0 |  |
|  | Asian/ Filipino | 141.4 | 134.2 | 101.9 | 89.4 | 79.0 |  |
|  | Hispanic/ Latino | 92.1 | 91.8 | 85.2 | 86.8 | 87.5 |  |
|  | Pacific Islander | 819.1 | 578.9 | 309.9 | 256.9 | 332.2 |  |
|  | White | 185.3 | 191.6 | 182.0 | 175.0 | 169.1 |  |
|  | Two or More Races | 81.5 | 73.8 | 62.4 | 55.5 | 51.9 |  |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#4: Community Connections

| Objective \#1 - Provide Workforce and Economic Development Programs that Respond to Local Industry |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Measure: Annual Number of CTE Degrees and Certificates |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| Explanation: CTE awards were identified using the CTE program description on college websites. |  |  |  |  |  |  |  |
|  | BC Total CTE Awards |  |  |  |  |  |  |
|  | AA or AS Degrees | 430 | 451 | 403 | 513 | 469 |  |
|  | AA-T or AS-T Degrees |  | 3 | 9 | 19 | 64 |  |
|  | Certificates of Achievement | 158 | 205 | 229 | 221 | 215 |  |
|  | Local Job Skills Certificates | 519 | 670 | 736 | 722 | 660 |  |
|  | CC Total CTE Awards |  |  |  |  |  |  |
|  | AA or AS Degrees | 117 | 90 | 93 | 77 | 97 |  |
|  | AA-T or AS-T Degrees |  | - | - | - | 7 |  |
|  | Certificates of Achievement | 52 | 86 | 163 | 121 | 177 |  |
|  | Local Job Skills Certificates | 10 | 19 | 49 | 38 | 31 |  |
|  | PC $\quad$ Total CTE Awards |  |  |  |  |  |  |
|  | AA or AS Degrees | 49 | 107 | 102 | 104 | 93 |  |
|  | AA-T or AS-T Degrees |  | - | - | 10 | 19 |  |
|  | Certificates of Achievement | 125 | 111 | 107 | 67 | 69 |  |
|  | Local Job Skills Certificates | - | - | - | - | 30 |  |
| Measure: Percentage of CTE Programs Meeting Core Indicator Performance Goals |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| Explanation: CTE programs (at the 6-digit TOP level) were evaluated to determine whether each meet the defined performance goal for each core indicator. If a program did not have a goal for a specific indicator, it was not counted in the evaluation. | Explanation: CTE programs (at the 6-digit TOP level) were evaluated to determine whether each meet the defined performance goal for each core indicator. If a program did not have a goal for a specific indicator, it was not counted in the evaluation. |  |  |  |  |  |  |
|  | BC Number of Programs | 70 | 71 | 67 | 63 | 66 |  |
|  | \% of Programs Meeting the Goal | 52\% | 53\% | 54\% | 54\% | 54\% |  |
|  | C ${ }^{\text {c }}$ Number of Programs | 33 | 29 | 34 | 33 | 32 |  |
|  | \% of Programs Meeting the Goal | 58\% | 47\% | 51\% | 44\% | 55\% | , |
|  | PC Number of Programs | 31 | 31 | 28 | 30 | 31 |  |
|  | \% of Programs Meeting the Goal | 50\% | 55\% | 52\% | 54\% | 55\% |  |
| Measure: Annual Number of Contract Education Hours |  |  | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| Explanation: The annual number of training hours provided through contract education. |  |  |  |  |  |  |  |
| KCCD |  |  |  |  |  |  |  |
|  | Annual Contract Education Hours |  | 108,102 | 137,374 | 54,614 | 89,195 | - |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#4: Community Connections
Objective \#1 - Provide Workforce and Economic Development Programs that Respond to Local Industry

| Measure: Student Success Scorecard | $2004-05$ to | $2005-06$ to | 2006-07 to | 2007-08 to | 2008-09 to | Trendlines |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| CTE Completion Rate | $2009-10$ | $2010-11$ | $2011-12$ | $2012-13$ | 2013-14 |  |

Explanation: Students who initially complete a CTE course and then subsequently complete more than eight additional units in a single occupational discipline within three years are tracked for six years to see if they earn a Certificate or Degree or transfer.

| BC | Cohort Size | 1,288 | 1,368 | 1,538 | 1,543 | 1,758 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Outcome Success Rate | 46.4\% | 46.2\% | 45.3\% | 46.7\% | 42.0\% |
| CC | Cohort Size | 395 | 402 | 540 | 605 | 724 |
|  | Outcome Success Rate | 42.5\% | 42.0\% | 39.3\% | 36.9\% | 36.9\% |
| PC | Cohort Size | 382 | 373 | 376 | 467 | 470 |
|  | Outcome Success Rate | 52.6\% | 52.5\% | 55.9\% | 54.8\% | 50.6\% |

Objective \#2-Reflect the Communities We Serve

| Measure: Percentage of Employees who Attend Community Meetings |  |  | 2011 | 2013 | Difference <br> (Percentage Points) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Explanation: Information comes from the 2011 and 2013 KCCD Climate Surveys. Only employees who took the survey and answered the specific question being measured are included in the results. |  |  |  |  |  |
| BC |  | Number of Respondents | 360 | 271 |  |
|  | Percentage Who Attend Community Meetings |  | 39\% | 41\% | 2 |
| CC |  | Number of Respondents | 140 | 93 |  |
|  | Percentage Who Attend Community Meetings |  | 31\% | 35\% | 4 |
| PC |  | Number of Respondents | 105 | 83 |  |
|  | Percentage Who Attend Community Meetings |  | 47\% | 41\% | -6 |
| DO |  | Number of Respondents | 41 | 29 |  |
|  | Percentage Who Attend Community Meetings |  | 32\% | 24\% | -8 |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#4: Community Connections
Objective \#2-Reflect the Communities We Serve
Measure: Degree to which Employee Diversity Reflects the Service Area Population
Explanation: The service areas were defined by zip code and the populations figures came from Economic Modeling Specialists International (EMSI) and included the adult population (age 18-65). Employee figures came from the annual MIS Employee reporting submitted each fall term.

BC


CC
CC Fall 2014 Employee Demographics vs. 2014 Adult Population Estimates


## Strategic Plan: Common Measures

 2015 Annual ReviewStrategic Goal \#4: Community Connections
Objective \#2 - Reflect the Communities We Serve

## Measure: Degree to which Employee Diversity Reflects the Service Area Population

PC
PC Fall 2014 Employee Demographics vs. 2014 Adult Population Estimates


Measure: Degree to which Employee Diversity Reflects the Student Population


Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#4: Community Connections
Objective \#2 - Reflect the Communities We Serve
Measure: Degree to which Employee Diversity Reflects the Student Population


PC Fall 2014 Employee Demographics vs. Fall 2014 Student Demographics


## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#4: Community Connections
Objective \#2 - Reflect the Communities We Serve
Measure: Degree to which there is Diversity in the Employment Applicant Pool

| BC | Applicant Demographics | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Female | 55\% | 59\% | 69\% | 66\% | - |
|  | Male | 43\% | 40\% | 30\% | 32\% |  |
|  | Not Reported | 2\% | 1\% | 1\% | 2\% | $\checkmark$ |
|  | African American | 9\% | 10\% | 11\% | 11\% | $\cdots$ |
|  | American Indian | 1\% | 1\% | 1\% | 1\% | - |
|  | Asian/ Filipino/ Pacific Islander | 7\% | 6\% | 6\% | 6\% |  |
|  | Hispanic/ Latino | 33\% | 35\% | 34\% | 35\% |  |
|  | White | 43\% | 40\% | 39\% | 39\% |  |
|  | Not Reported | 9\% | 7\% | 8\% | 9\% |  |
|  | Has a Disability | 2\% | 2\% | 1\% | 2\% |  |
|  | Does not have a Disability | 95\% | 96\% | 98\% | 96\% |  |
|  | Not Reported | 3\% | 2\% | 0\% | 2\% |  |
| CC | Applicant Demographics | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
|  | Female | 54\% | 49\% | 59\% | 62\% | - |
|  | Male | 44\% | 50\% | 39\% | 36\% |  |
|  | Not Reported | 2\% | 2\% | 2\% | 2\% | , |
|  | African American | 11\% | 8\% | 7\% | 9\% |  |
|  | American Indian | 2\% | 1\% | 2\% | 2\% | $\xrightarrow{\square}$ |
|  | Asian/ Filipino/ Pacific Islander | 6\% | 6\% | 7\% | 7\% |  |
|  | Hispanic/ Latino | 14\% | 17\% | 16\% | 15\% | - |
|  | White | 59\% | 58\% | 58\% | 58\% |  |
|  | Not Reported | 9\% | 9\% | 10\% | 8\% |  |
|  | Has a Disability | 2\% | 2\% | 2\% | 3\% | $\longrightarrow$ |
|  | Does not have a Disability | 95\% | 96\% | 97\% | 94\% |  |
|  | Not Reported | 2\% | 2\% | 1\% | 3\% |  |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#4: Community Connections
Objective \#2 - Reflect the Communities We Serve
Measure: Degree to which there is Diversity in the Employment Applicant Pool

| PC | Applicant Demographics | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Female | 55\% | 56\% | 63\% | 47\% |  |
|  | Male | 43\% | 43\% | 35\% | 51\% | $\longrightarrow$ |
|  | Not Reported | 1\% | 1\% | 1\% | 2\% | - |
|  | African American | 7\% | 7\% | 9\% | 11\% | , |
|  | American Indian | 2\% | 1\% | 2\% | 1\% |  |
|  | Asian/ Filipino/ Pacific Islander | 6\% | 6\% | 8\% | 7\% | $\rightarrow$ |
|  | Hispanic/ Latino | 26\% | 38\% | 35\% | 34\% | $\bigcirc$ |
|  | White | 49\% | 41\% | 38\% | 38\% |  |
|  | Not Reported | 10\% | 7\% | 8\% | 9\% | , |
|  | Has a Disability | 1\% | 2\% | 2\% | 2\% | , |
|  | Does not have a Disability | 97\% | 96\% | 97\% | 96\% | - |
|  | Not Reported | 1\% | 2\% | 0\% | 2\% |  |
| DO | Applicant Demographics | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
|  | Female | 58\% | 69\% | 56\% | 62\% | - |
|  | Male | 41\% | 29\% | 42\% | 37\% | $>$ |
|  | Not Reported | 1\% | 2\% | 2\% | 1\% |  |
|  | African American | 9\% | 11\% | 15\% | 13\% | $\rightarrow$ |
|  | American Indian | 1\% | 1\% | 1\% | 1\% |  |
|  | Asian/ Filipino/ Pacific Islander | 5\% | 7\% | 6\% | 8\% |  |
|  | Hispanic/ Latino | 40\% | 32\% | 27\% | 30\% |  |
|  | White | 39\% | 42\% | 41\% | 39\% | - |
|  | Not Reported | 6\% | 8\% | 9\% | 9\% |  |
|  | Has a Disability | 2\% | 1\% | 2\% | 2\% | $\longrightarrow$ |
|  | Does not have a Disability | 97\% | 97\% | 98\% | 96\% |  |
|  | Not Reported | 2\% | 1\% | 0\% | 2\% | - |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#5: Organizational Effectiveness
Objective \#1 - Provide Effective Professional Development

| Measure: Percentage of Employees who Feel They Have Adequate Training |  |  | 2011 | 2013 | Difference (Percentage Points) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Explanation: This information comes from the 2011 and 2013 KCCD Climate Surveys. Only employees who took the survey and answered the specific question being measured are included in the results. The percentage reported represents the respondents who answered strongly agree or agree with the statement. |  |  |  |  |  |
| BC ${ }^{\text {Percentage of Respondents Reporting: }}$ |  |  |  |  |  |
|  |  | Number of Respondents | 364 | 271 |  |
|  | "I have been provided adequate training to do my work." |  | 77\% | 76\% | -1 |
| C ${ }^{\text {P }}$ Percentage of Respondents Reporting: |  |  |  |  |  |
|  |  | Number of Respondents | 137 | 95 |  |
|  | "I have been provided adequate training to do my work." |  | 77\% | 80\% | 3 |
| PC Percentage of Respondents Reporting: |  |  |  |  |  |
|  |  | Number of Respondents | 109 | 84 |  |
|  | "I have been provided adequate training to do my work." |  | 81\% | 89\% | 8 |
| DO Percentage of Respondents Reporting: |  |  |  |  |  |
|  |  | Number of Respondents | 42 | 33 |  |
|  | "I have been provided adequate training to do my work." |  | 74\% | 74\% | 0 |
| Measure: Percentage of Employees who Feel there are Opportunities to Learn and Grow |  |  | 2011 | 2013 | Difference (Percentage Points) |
| Explanation: This information comes from the 2011 and 2013 KCCD Climate Surveys. Only employees who took the survey and answered the specific question being measured are included in the results. The percentage reported represents the respondents who answered strongly agree or agree with the statement. |  |  |  |  |  |
| BC Percentage of Respondents Reporting: |  |  |  |  |  |
|  |  | Number of Respondents | 363 | 269 |  |
|  | "There are opportunities in this college/district to learn and grow in my career." |  | 63\% | 67\% | 4 |
| CC Percentage of Respondents Reporting: |  |  |  |  |  |
|  |  | Number of Respondents | 137 | 93 |  |
|  | "There are opportunities in this college/district to learn and grow in my career." |  | 61\% | 68\% | 7 |
| PC Percentage of Respondents Reporting: |  |  |  |  |  |
|  |  | Number of Respondents | 110 | 83 |  |
|  | "There are opportunities in this college/district to learn and grow in my career." |  | 65\% | 72\% | 7 |
| DO Percentage of Respondents Reporting: |  |  |  |  |  |
|  |  | Number of Respondents | 42 | 34 |  |
|  | "There are opportunities in this college/district to learn and grow in my career." |  | 64\% | 62\% | -2 |

## Strategic Plan: Common Measures <br> 2015 Annual Review

## Strategic Goal \#5: Organizational Effectiveness

Measure: Percentage of Employees who Feel Encouraged and Supported
Explanation: This information comes from the 2011 and 2013 KCCD Climate Surveys. Only employees who took the survey and answered the specific question being measured are included in the results. The percentage reported represents the respondents who answered strongly agree or agree with the statement.
BC Percentage of Respondents Reporting:

| "The college/district provides encouragement and support for my professional growth and | $61 \%$ | $61 \%$ | 0 |  |
| :--- | ---: | ---: | ---: | ---: |
| development." | Number of Respondents | 362 | 273 |  |
| "My immediate supervisor encourages my professional growth and development." |  | $80 \%$ | $79 \%$ | -1 |

CC Percentage of Respondents Reporting:
"The college/district provides encouragement and support for my professional growth and development."

Number of Respondents134

$$
93
$$

"My immediate supervisor encourages my professional growth and developmen
Number of Respondents
"The college/district provides encouragement and support for my professional growth and of Responden development.
Number of Respondents
My immediate supervisor encourages my professional growth and development." $\quad$ Number of Respondents
"My immediate supervisor encourages my professional growth and development.'
DO Percentage of Respondents Reporting:

Number of Respondents
"The college/district provides encouragement and support for my professional growth and
development."
"My immediate supervisor encourages my professional growth and development."
Measure: Number of Internal Candidates Hired in New Positions
$71 \%$

Explanation: This includes current classified staff, faculty, classified confidential, and management employees who competed and received a promotional position in same or different classification.
KCCD
Internal Candidates Hired
19
21
18

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#5: Organizational Effectiveness
Objective \#2 - Meet and Exceed Internal and External Standards and Requirements

| Measure: Percentage of ACCJC Institutional Set Student Achievement Standards Met |  |  |  | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Explanation: This information comes from the ACCJC Annual Report. Institutional set standards were not added to the report until 2012-13. Additional (other) Institutional Set Standards are not included. |  |  |  |  |  |  |  |
| BC | Number of Institutional Set Student Achievement Standards |  |  | 5 | 6 | 9 |  |
|  | \% Meeting the Standard |  |  | 60\% | 100\% | 100\% | , |
| CC | Number of Institutional Set Student Achievement Standards |  |  | 5 | 19 | 19 |  |
|  | \% Meeting the Standard |  |  | 80\% | 79\% | 89\% |  |
| PC | Number of Institutional Set Student Achievement Standards |  |  | 8 | 10 | 8 |  |
|  | \% Meeting the Standard |  |  | 75\% | 40\% | 50\% | - |
| Measure: Percentage of Courses with Ongoing Assessment |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| Explanation: This information comes from the ACCJC Annual Report. Blanks indicate a missing report. |  |  |  |  |  |  |  |
| BC | Course Student Learning Outcomes |  |  |  |  |  |  |
|  | \% with Ongoing Assessment | 20\% |  | 100\% | 100\% | 100\% |  |
| CC | Course Student Learning Outcomes |  |  |  |  |  |  |
|  | \% with Ongoing Assessment |  | 59\% | 69\% | 68\% | 62\% | , |
| PC | Course Student Learning Outcomes |  |  |  |  |  |  |
|  | \% with Ongoing Assessment | 75\% | 67\% | 86\% | 92\% | 80\% | . |
| Measure: Percentage of Program Learning Outcomes with Ongoing Assessment |  | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| Explanation: This information comes from the ACCJC Annual Report. Blanks indicate a missing report. |  |  |  |  |  |  |  |
| BC | Program Learning Outcomes |  |  |  |  |  |  |
|  | \% with Ongoing Assessment | 86\% |  | 100\% | 100\% | 100\% | $\longleftarrow$ |
| CC | Program Learning Outcomes |  |  |  |  |  |  |
|  | \% with Ongoing Assessment |  | 66\% | 76\% | 73\% | 71\% | $1$ |
| PC | Program Learning Outcomes |  |  |  |  |  |  |
|  | \% with Ongoing Assessment | 69\% | 81\% | 90\% | 74\% | 55\% |  |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#5: Organizational Effectiveness


## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#5: Organizational Effectiveness


## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#5: Organizational Effectiveness
Objective \#3 - Increase Trust and Create a Collaborative Culture

| Measure: | : Percentage of Employees reporting Trust between Employee Groups | 2011 | 2013 | Difference (Percentage Points) |
| :---: | :---: | :---: | :---: | :---: |
| CC Percentage of Respondents Reporting: |  |  |  |  |
|  | "There is trust between classified staff and faculty." | 83\% | 79\% | -4 |
|  | "There is trust between classified staff and management." | 59\% | 60\% | 1 |
|  | "There is trust between faculty and management." | 53\% | 55\% | 2 |
| PC Percentage of Respondents Reporting: |  |  |  |  |
|  | "There is trust between classified staff and faculty." | 82\% | 89\% | 7 |
|  | "There is trust between classified staff and management." | 55\% | 73\% | 18 |
|  | "There is trust between faculty and management." | 51\% | 75\% | 24 |
| DO Percentage of Respondents Reporting: |  |  |  |  |
|  | "There is trust between classified staff and faculty." | 63\% | 66\% | 3 |
|  | "There is trust between classified staff and management." | 48\% | 49\% | 1 |
|  | "There is trust between faculty and management." | 38\% | 43\% | 5 |
| Measure: Percentage of Employees who Feel there is a Satisfactory Level of Communication |  | 2011 | 2013 | Difference (Percentage Points) |
| Explanation: This information comes from the 2011 and 2013 KCCD Climate Surveys. Only employees who took the survey and answered the specific question being measured are included in the results. The percentage reported represents the respondents who answered strongly agree or agree with the statement. |  |  |  |  |
| BC Percentage of Respondents Reporting: |  |  |  |  |
|  | "Relevant information affecting the district as a whole is communicated throughout the district." | 47\% | 44\% | -3 |
|  | "Relevant information affecting your location as a whole (college/center/DO) is communicated throughout the organization." | 55\% | 58\% | 3 |
|  | "I have sufficient information to perform my job." | 82\% | 81\% | -1 |
|  | "My representatives in governance committees adequately inform me about important college/district issues." | 80\% | 79\% | -1 |
|  | "My representatives on governance committees ask for my input on important issues." | 71\% | 69\% | -2 |
|  | "Information flows well upward through the organizational structure." | 46\% | 53\% | 7 |
|  | "Information flows well downward through the organizational structure." | 43\% | 45\% | 2 |
|  | "My supervisor keeps me informed of issues relevant to my job." | 80\% | 73\% | -7 |
|  | "My supervisor asks for my input before making decisions that affect my work." | 70\% | 62\% | -8 |

## Strategic Plan: Common Measures 2015 Annual Review

## Strategic Goal \#5: Organizational Effectiveness

Objective \#3 - Increase Trust and Create a Collaborative Culture
Measure: Percentage of Employees who Feel there is a Satisfactory Level of Communication

Difference Percentage Points)
CC Percentage of Respondents Reporting:"Relevant information affecting the district as a whole is communicated throughout the distric
52\% 53\%
"Relevant information affecting your location as a whole (college/center/DO) is communicated
58\% 67\%
"I have sufficient information to perform my job."
$80 \%$ 84\%4
"My representatives in governance committees adequately inform me about important college/district 77\%

72\%-5 issues."
$75 \% \quad 65 \% \quad-10$
"Information flows well upward through the organizational structure."55\%52\%-3
"Information flows well downward through the organizational structure.' ..... 50\% ..... 48\%$-2$
"My supervisor keeps me informed of issues relevant to my job." ..... 76\%
77\% ..... 1
"My supervisor asks for my input before making decisions that affect my work." ..... 67\%
73\% ..... 6
PC Percentage of Respondents Reporting:"Relevant information affecting the district as a whole is communicated throughout the district."
$43 \% \quad 72 \%$"Relevant information affecting your location as a whole (college/center/DO) is communicated$70 \%$ 86\%16throughout the organization.""I have sufficient information to perform my job."89\% 93\%4"My representatives in governance committees adequately inform me about important college/districtissues."
$79 \% \quad 78 \% \quad-1$
"My representatives on governance committees ask for my input on important issues."
$76 \% \quad 73 \% \quad-3$
"Information flows well upward through the organizational structure."
65\% 77\% 12
"Information flows well downward through the organizational structure."
43\% 73\% 30
"My supervisor keeps me informed of issues relevant to my job."
83\% 88\%5
"My supervisor asks for my input before making decisions that affect my work."

76\% 85\% ..... 9

## Strategic Plan: Common Measures 2015 Annual Review

## Strategic Goal \#5: Organizational Effectiveness

| Objective \#3 - Increase Trust and Create a Collaborative Culture |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Measure: Percentage of Employees who Feel there is a Satisfactory Level of Communication |  |  | 2011 | 2013 | Difference (Percentage Points) |
| DO Percentage of Respondents Reporting: |  |  |  |  |  |
| "Relevant information affecting the district as a whole is communicated throughout the district." <br> "Relevant information affecting your location as a whole (college/center/DO) is communicated throughout the organization." |  |  | 71\% | 65\% | -6 |
|  |  |  | 67\% | 65\% | -2 |
| "I have sufficient information to perform my job." |  |  | 88\% | 88\% | 0 |
| "My representatives in governance committees adequately inform me about important college/district issues." |  |  | 59\% | 55\% | -4 |
| "My representatives on governance committees ask for my input on important issues." |  |  | 49\% | 36\% | -13 |
| "Information flows well upward through the organizational structure." |  |  | 45\% | 39\% | -6 |
| "Information flows well downward through the organizational structure." |  |  | 40\% | 38\% | -2 |
| "My supervisor keeps me informed of issues relevant to my job." |  |  | 79\% | 77\% | -2 |
| "My supervisor asks for my input before making decisions that affect my work." |  |  | 71\% | 65\% | -6 |
| Objective \#4 - Improve Facilities and Maintenance |  |  |  |  |  |
| Measure: Percentage of Employees who Feel the Facilities are Adequately Maintained |  |  | 2011 | 2013 | Difference (Percentage Points) |
| Explanation: This information comes from the 2011 and 2013 KCCD Climate Surveys. Only employees who took the survey and answered the specific question being measured are included in the results. The percentage reported represents the respondents who answered strongly agree or agree with the statement. |  |  |  |  |  |
| BC |  |  |  |  |  |
| "The college or location where I work is adequately maintained." Number of Respondents |  |  | 367 | 268 |  |
|  |  |  | 43\% | 50\% | 7 |
| CC |  |  |  |  |  |
| "The college or location where I work is adequately maintained." Number of Respondents |  |  | 139 | 93 |  |
|  |  |  | 67\% | 72\% | 5 |
| PC |  |  |  |  |  |
| "The college or location where I work is adequately maintained." Number of Respondents |  |  | 108 | 84 |  |
|  |  |  | 73\% | 89\% | 16 |
| DO |  |  |  |  |  |
| "The college or location where I work is adequately maintained." $\quad$ Number of Respondents |  |  | 43 | 34 |  |
|  |  |  | 98\% | 91\% | -7 |

## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#5: Organizational Effectiveness
Objective \#4 - Improve Facilities and Maintenance

| Measure: Number of Work Orders Submitted for Building Maintenance, Custodial \& Grounds and the Percent Completed |  | 2011-12 | 2012-13 | 2013-14 | 2014-15 | Trendlines |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Explanation: This information comes from the SchoolDude system, a system for tracking work orders which became operational in Jan. 2012. |  |  |  |  |  |  |
| BC |  |  |  |  |  |  |
|  | Work Orders Submitted in the System \% Completed | $\begin{aligned} & 760 \\ & 89 \% \end{aligned}$ | $\begin{array}{r} 1,404 \\ 75 \% \end{array}$ | $\begin{array}{r} 1,442 \\ 74 \% \end{array}$ | $\begin{array}{r} 2,126 \\ 80 \% \end{array}$ |  |
| CC |  |  |  |  |  |  |
|  | Work Orders Submitted in the System \% Completed | 2 $100 \%$ | $\begin{aligned} & 362 \\ & 88 \% \end{aligned}$ | $\begin{aligned} & 394 \\ & 88 \% \end{aligned}$ | $\begin{aligned} & 352 \\ & 73 \% \end{aligned}$ |  |
| PC |  |  |  |  |  |  |
|  | Work Orders Submitted in the System \% Completed | $\begin{gathered} 111 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 621 \\ & 98 \% \end{aligned}$ | $\begin{aligned} & 408 \\ & 94 \% \end{aligned}$ | $\begin{aligned} & 543 \\ & 95 \% \end{aligned}$ |  |
| DO |  |  |  |  |  |  |
|  | Work Orders Submitted in the System \% Completed | $\begin{array}{r} 100 \\ 100 \% \end{array}$ | 72 $100 \%$ | 58 $100 \%$ | 12 $100 \%$ |  |
| Measure: Number of Safety and Security Incidents Reported |  | 2011 | 2012 | 2013 | 2014 | Trendlines |

Explanation: This information includes criminal offenses, hate crimes, Violence Against Women Act (VAWA) offenses, arrests, disciplinary actions, and unfounded crimes as reported on the Campus Safety and Security Data Analysis Tool at the U.S. Department of Education site (http://ope.ed.gov/security/Index.aspx). BC


## Strategic Plan: Common Measures 2015 Annual Review

Strategic Goal \#5: Organizational Effectiveness
Objective \#4 - Improve Facilities and Maintenance
Measure: Percentage of Employees who Feel Safe at their Location 20112013 Difference 2013

| Explanation: This information comes from the 2011 and 2013 KCCD Climate Surveys. Only employees who took the survey and answered the specific question bein measured are included in the results. The percentage reported represents the respondents who answered strongly agree or agree with the statement. |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| BC |  |  |  |  |  |
|  |  | Number of Respondents | 366 | 272 |  |
|  | "I feel safe at my work location." |  | 81\% | 79\% | -2 |
| CC |  |  |  |  |  |
|  |  | Number of Respondents | 139 | 92 |  |
|  | "I feel safe at my work location." |  | 90\% | 85\% | -5 |
| PC |  |  |  |  |  |
|  |  | Number of Respondents | 109 | 85 |  |
|  | "I feel safe at my work location." |  | 88\% | 93\% | 5 |
| DO |  |  |  |  |  |
|  |  | Number of Respondents | 42 | 34 |  |
|  | "I feel safe at my work location." |  | 91\% | 88\% | -3 |

